

Satisfied or your money back by **Chauffeured Car Service**

PLEASE COMPLETE IN CAPITAL LETTERS AND SELECT THE APPROPRIATE OPTION.

Personal details

First name
Last name
Email address
Telephone
Street address
Number
Postcode
Town/city
Bank account number
Booking reference
Service date/...../..... (dd/mm/yyyy)

About the booking:

Did you experience difficulties browsing the website ?	YES	NO			
Did you experience difficulties during the booking process?	YES	NO			
Did you think that the price of the service was appropriate?	YES	NO			
Did you receive information on the pickup point?	YES	NO			
Rate the booking	1	2	3	4	5

About the chauffeur:

Did the chauffeur arrive at the time stated on the booking confirmation?	YES	NO
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<i>Was the chauffeur at the pickup point?</i>				YES	NO
<i>Was the chauffeur friendly?</i>				YES	NO
<i>Was the chauffeur welcoming?</i>				YES	NO
<i>Was the chauffeur helpful?</i>				YES	NO
<i>Was the chauffeur properly dressed?</i>				YES	NO
<i>Was the chauffeur's driving safe and comfortable?</i>				YES	NO
<i>Rate the chauffeur</i>	1	2	3	4	5

About the vehicle :

<i>Did you receive a vehicle from the category booked?</i>				YES	NO
<i>Were the vehicle's facilities adequate for your needs?</i>				YES	NO
<i>Was the outside of the vehicle clean?</i>				YES	NO
<i>Was the inside of the vehicle clean?</i>				YES	NO
<i>Had it rained or snowed in the three hours before your pick up?</i>				YES	NO
<i>Rate the vehicle</i>	1	2	3	4	5

